








Instant issue resolution with Zero waiting time

How LiaPlus AI Helps?

LiaPlus integrates seamlessly with your existing call center stack, enabling a smooth self-service experience. It minimizes the need for human agents, streamlining customer interactions.

Key Capabilities

 <p>Natural Conversations</p> <p>Engages users with bi-directional, human-like interactions using advanced ASR and NLU.</p>	 <p>Omni-Channel Context</p> <p>Maintains real-time context across all channels, ensuring smooth conversations.</p>	 <p>Tailored Voice Profiles</p> <p>Choose or create personalized voice profiles for natural-sounding interactions.</p>
 <p>Intelligent Routing</p> <p>Uses AI and NLP to identify user intent and route calls to the best-suited agents.</p>	 <p>Multi-Lingual Support</p> <p>Communicate in 18+ languages and dialects to cater to diverse user needs.</p>	

<p>★</p> <p>+30%</p> <p>CSAT Improvement</p>	<p>★</p> <p>15%</p> <p>Shorter Average Handling Time (AHT)</p>	<p>★</p> <p>99.5%</p> <p>Faster Response Time</p>
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Inbound Benefits

40M

inbound calls resolved annually

86%

Reduces effort for Employee

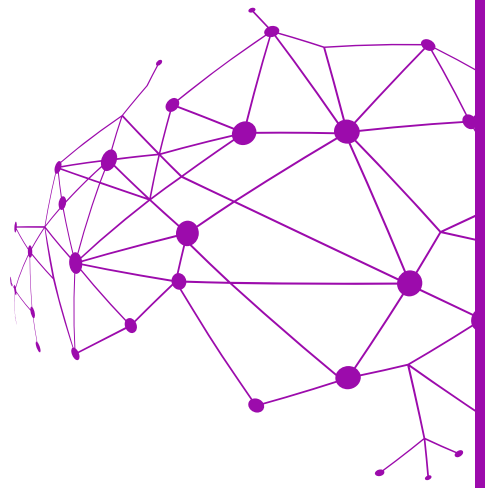
54%

increase in Net Promoter Score (NPS)

Integration Highlights:

Out-of-the-Box Setup: Ready-to-use integrations with existing systems and engagement channels.

Personalized Conversations: Tap into systems of record for enriched interactions.



Usecases



Appointment Management

Automate scheduling and updates for various services.



Insurance Support

Provide personalized policy advice, claims management, and updates



Financial Services

Assist with international transactions, ATM location, and payment setups



Telecommunications

Manage subscriptions, billing, and recharge options



Employee Helpdesk

Streamline IT and HR inquiries, including payroll and leave management



Healthcare Facilitation

Support appointment scheduling, medication inquiries, and billing questions

Simplifying customer interactions through **intelligent automation.**



A pioneer in Conversational AI, LiaPlus prepares your business for a screenless future with advanced innovations in voice and systems integration.



Get in touch with us

✉ hello@liaplus.com

🌐 liaplus.com